



To our valued patients and their families,

We are so thankful for your continued trust and allowing us to continue to provide orthodontic care to you. As we are all adjusting to a new normal, we wanted to keep you updated and reminded of changes we have made in the office:

- Every patient is required to complete TWO forms for COVID prior to every appointment at our office. Links to these forms will be sent by text to you two days prior as well as two hours before your appointment. Only complete once for each appointment.
- Please call our office when you arrive to the parking lot for your appointment. Once we have confirmed that the COVID forms have been completed, we will ask that ONLY the patient come into the office unless this is our first time meeting you or there are special needs. This is to minimize crowding and to comply with social distancing guidelines. Masks are required.
- Be sure to brush and floss prior to your appointment, as our brushing station is closed for now.

Infection control has always been a top priority for our practice and we continue to take extraordinary measures to put your safety first during these challenging times. Our staff are wearing masks, face shields and gowns. We have installed plastic barriers at our desks as well as between our operatory chairs to provide an extra level of safety and privacy. We have installed the HALO-LED air purification system which proactively treats every cubic inch of air conditioned space, reducing airborne and surface contaminants and pollutants, and we use a Vector Fogger daily to disinfect all surface areas.

These are challenging times and we are constantly adjusting our approach to keep our patients and our team safe. We thank you again for your understanding and patience and look forward to seeing you soon!

Sincerely,
Dr. Kimi Caswell